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# Contact Us

## BY PHONE OR EMAIL

**CHA Main Office:** [312.742.8500](tel:312.742.8500) (TTY: [866.331.3603](tel:866.331.3603)) or [CHACETeam@thecha.org](mailto:CHACETeam@thecha.org)

**Housing Choice Voucher (HCV) Program** (Contact HCV Staff Directly)

- **Customer Call Center:** [312.935.2600](tel:312.935.2600) (TTY: [312.461.0079](tel:312.461.0079)) or [hcv@thecha.org](mailto:hcv@thecha.org)
- **Owner Services:** [ownerinfo@thecha.org](mailto:ownerinfo@thecha.org)

**Emergency Services Operations Center** (Resident Emergency Concerns or Crime Tips):  
[312.542.8850](tel:312.542.8850) or [Emergency@thecha.org](mailto:Emergency@thecha.org)

**Office of the Inspector General:**

- **Office:** [800.544.7139](tel:800.544.7139) or [fraud@thecha.org](mailto:fraud@thecha.org)
- [File an anonymous complaint](#)

**Press Contact:** [312.935.2646](tel:312.935.2646)

**WORC (Workforce Opportunity Resource Center):** [773-342-WORC \(9672\)](tel:773-342-WORC(9672)) or [worc@thecha.org](mailto:worc@thecha.org)

## FREEDOM OF INFORMATION ACT (FOIA):

FOIA Policy: Under the Illinois Freedom of Information Act (FOIA), CHA provides access to public records for those who request them.

Freedom of Information Act (FOIA) requests can be emailed to [foiarequest@thecha.org](mailto:foiarequest@thecha.org) or mailed to:

FOIA Officer  
Chicago Housing Authority  
60 East Van Buren St., 12th Floor  
Chicago, IL 60605

## LOCATIONS

### Central Office

60 E. Van Buren Street  
Chicago, IL 60605

### HCV/Section 8 West Office

1852 S. Albany Avenue  
Chicago, IL 60623

### **HCV/Section 8 South Office**

3617 S. State Street  
Chicago, IL 60609

### **Workforce Opportunity Resource Center (WORC)**

[FAMILY INVESTMENT CENTER \("THE FIC"\)](#)

4859 South Wabash Avenue  
Chicago, IL 60615  
Main Line: [773-342-WORC \(9672\)](tel:773-342-WORC)  
General Email: [worc@thecha.org](mailto:worc@thecha.org)

### **Charles A. Hayes**

[FAMILY INVESTMENT CENTER \("THE FIC"\)](#)

4859 South Wabash Avenue  
Chicago, IL 60615

### **Central Advisory Council**

243 E. 32nd St.  
Chicago, IL 60616  
Phone: [312.913.7828](tel:312.913.7828)  
Fax: [312.225.4120](tel:312.225.4120)  
[Visit the Central Advisory Council website.](#)