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Contact the OIG

File a Complaint

To report an allegation of fraud, waste, or abuse, please contact us using our anonymous [Online Complaint Portal](#).

You may also call, email, or fax the OIG Hotline.

- **OIG Hotline:** [1-800-544-7139](tel:1-800-544-7139)
- **Email:** fraud@thecha.org
- **Fax:** (312) 786-6623

To file a complaint by mail, [download the form](#) and mail to:

Chicago Housing Authority (CHA) OIG
60 E. Van Buren St. 7th Floor
Chicago, IL 60605

[OIG Complaint Form \(PDF\)](#)

Please note: The OIG Hotline is **not** a customer service center for CHA and CHA program offices. OIG does not open cases on allegations that can be addressed through existing CHA complaint resolution mechanisms, such as maintenance issues, landlord-tenant disagreements, or personnel issues in CHA or CHA-funded programs that can be addressed under labor-management agreements.

Contact information

[Kathryn B. Richards](#)

Inspector General CHA

[Michael T. Kosanovich](#)

Deputy Inspector General CHA

[Board of Commissioners](#)

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