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Additional Options for Housing

The need for housing is great. In addition to the Chicago Housing Authority, there are other options available to help you find safe, affordable housing.

If you are in need of emergency shelter please call [3-1-1](#).

Chicago’s Coordinated Entry System

The **Coordinated Entry System** (CES) connects people who are experiencing homelessness to housing opportunities in Chicago. Access Points provide Coordinated Entry Assessments and updates on a walk-in basis. To get help quickly, visit a CES Access Point (see list below), call 3-1-1 or call the **The Phone Access Point** at [312.971.4178](tel:312.971.4178). Hours are Monday, Tuesday, Thursday, & Friday: 10:00 AM – 3:00 PM, and Tuesdays: 4:00 – 9:00 PM.

Please contact Access Points in advance to confirm hours.

For more information visit [All Chicago](#).

Access Point Locations

Download the [Access Points Info Sheet](#), including a map of locations.

Agency	Address	Phone	Hours
North: Heartland Alliance Health - Uptown	4009 N. Broadway Chicago, IL 60646	224-545-9219	Mon, Tues, Thurs, Fri: 9 AM – 3 PM Wed: 10 AM – 3 PM
North: Nourishing Hope - Sheridan Market	3945 N. Sheridan Chicago, IL 60613	773-550-2972	2nd & 4th Mondays: 10 AM – 1 PM Tues - Fri: 10 AM – 1 PM
Northwest: Nourishing Hope - El Mercadito	3533 W. North Ave. Chicago, IL 60613	773-550-2972	1st & 3rd Mondays: 12 PM – 3 PM

Agency	Address	Phone	Hours
West: Franciscan Outreach	10 S Kedzie Chicago, IL 60612	312-746- 5642	Mon - Fri: 9 AM - 4:30 PM
<i>Ask for Franciscan Outreach on the 1st Floor</i>			
Southwest: Phoenix Foundation	5300 S. Pulaski Chicago, IL 60623	773-457- 4429	Mon & Tues: 8:30 AM - 4:30 PM Wed: 8 AM - 11:30 PM
Southwest: Phoenix Foundation	2456 W. 71st St. Chicago, IL 60629	773-457- 4429	Wed: 1 - 4:30 PM Thurs & Fri: 8:30 AM - 4:30 PM
South: Featherfist	2255 E. 75th St. Chicago, IL 60649	773-721- 7088, ext. 219	Mon - Fri: 8 AM - 3 PM
South: Matthew House	3722 S. Indiana Chicago, IL 6- 0653	773-536- 6628	Mon - Fri: 6:30 AM - 11 AM & 1 PM - 4:30 PM
South: Heartland Alliance Health - Englewood	5501 S Halsted Chicago, IL 60621	464-927- 9937	Mon, Tues, Fri: 9 AM - 1 PM
Youth 12-24: Broadway Youth Center <i>(Minors receive limited services)</i>	1023 W. Irving Park Chicago, IL 60613	774-388- 1600	Mon, Tues, Thurs, Fri: 9 AM - 3 PM Wed: 1 PM - 5 PM

Housing for Veterans

The National Call Center for Homeless Veterans is available 24-hours a day, 7-days a week. Dial [1-877-4AID-VET](tel:1-877-4AID-VET) (1-877-424-3838) to access the US Department of Veteran Affairs services for homeless resources.

Victims of Domestic Violence

Call 911 if you are in danger or need medical assistance.

When you are able, call the Illinois Domestic Violence Hotline at [877-863-6338](tel:877-863-6338) for additional resources, including housing options. All calls are confidential.

Other Local Housing Agencies:

Housing Authority of Cook County (HACC)

The Housing Authority of Cook County offers public housing and Project-Based Voucher apartments in suburban Cook County

[Visit HACC's website.](#)

Federally Subsidized Apartments

The Department of Housing and Urban Development's affordable apartment search can help you find subsidized apartments in Illinois. To apply or to reserve your spot on a waitlist, please contact the developments directly.

[Start your search for a subsidized apartment.](#)

Other Affordable Housing Opportunities

[ILHousingSearch.org](#) is a free online resource for renters to search for affordable, accessible and market-rate housing.

[AffordableHousing.com](#) is the largest resource for affordable apartments, condos, houses, and townhouses, including Section 8 rental housing and housing agency waitlists nationwide.