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FamilyWorks

Get help planning your future and connect with the people and tools that can help you reach your goals.

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Program Overview

FamilyWorks helps families living in CHA's public housing. FamilyWorks offers a variety of coaching services to help families in need. Families benefit from needs assessments, goal planning, coaching support, and referrals to essential services both internal and external to CHA.

Benefits of the Program

FamilyWorks providers offer a range of services to help residents thrive, including:

- **Housing Stability:** Coaching supports to help you be compliant with your lease and work requirement.
- **Employment Support:** Job readiness training, and referral to CHA's Workforce Opportunity Resource Center (WORC) and retention services to help you find and keep a job.
- **Digital and Financial Literacy:** Enhance your skills by visiting a CHA Digital Resource Center and referral to participate in CHA's LevelUp program.
- **Support Services:** Assistance with referrals to child care, senior services, utility assistance, and more.
- **Parenting Support:** Guidance and resources to help you with parenting.
- **Youth Activities:** Opportunities for children and youth to engage in out-of-school-time activities.

Eligibility for the Program

FamilyWorks services are available to all family public housing residents. Families living in CHA's scattered site and mixed income portfolios will receive services through Service Coordination Specialists.

What's Next?

1. Identify Your Provider

Providers are assigned based on your property. [Click here to find your provider.](#)

2. Contact Your Provider

Once you identify your provider, call them at the number below:

- Centers for New Horizons: (773) 538-2388
- Employment & Employer Services: (312) 629-5627
- Metropolitan Family Services: (773) 371-3600
- Near West Side CDC: (312) 633-9217
- YWCA: (312) 372-6600

For more information or to find your case management provider, call the FamilyWorks info line at (312) 935-2625 or email familyworks@thecha.org.

Similar programs you may be eligible for



[LevelUp: 6 steps to Economic Power](#)

CHA's LevelUp Program, (formerly known as the Family Self-Sufficiency (FSS) Program), helps participants achieve financial stability while working towards their educational, professional, and

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CITY COLLEGES[®] OF CHICAGO

Partners in Education

CHA residents can earn a certificate or a degree from City Colleges of Chicago for free or low cost. This is possible through a partnership with CCC called Partners in Education (PiE).



Employment Placement Services

If you are ready to find a job and want to be hired, the EPS program is here for you. Connect with an experienced Employment Placement Services provider to receive one-on-one help.