



**Board of Commissioners Public Session  
January 18, 2022 – Virtual Board Meeting**

	Name	Question/Comment	Response
1	Carla Jackson	<p>Every time you send a letter it's like you are threatening at the end saying it may be grounds for termination and I don't understand why you keep sending these letters out, you don't even know our circumstances. I don't understand why you have all these rules for residents and half the time you all don't even abide by the rules. Every time I try to reach out I can never reach you all, it might be three or four months until you even return the call, and then when you call back you all have excuses. If we have rules to follow, you all should have to follow them too. We don't work for you all, you work for the residents and without us you wouldn't even have a job.</p> <p>I just got a letter saying you found some faults, my apartment passed but the outside didn't. You're not giving the owners enough time to rectify the problem.</p>	<p>Thank you for your comment. The letter you are referring to was pertaining to an annual inspection notice. The purpose of these inspections is to ensure the safety of HCV participants, and CHA must conduct these inspections in accordance with HUD guidelines. The language related to termination proceedings is standard language within this letter, as CHA needs to ensure inspector access to the unit.</p> <p>In instances in which a unit fails one or more items in a Housing Quality Standards (HQS) inspection, the owner (or tenant when applicable) has 30-days to rectify non-emergency issues and 24 hours when an emergency repair needs to be made. As stated, these standards are in place to ensure that HCV participants are living and safe and suitable housing.</p>

2	Les Kniskern	<p>Please provide an update on “staff has been directed to address your concerns.” Since my comments at the July Board meeting, nothing has seemingly been done to address the raccoon infestation. In fact, numerous raccoons are still being sighted in our’s and neighbor’s yards (as recently as last evening), along with evidence of footprints on our back deck. Your disposition of the property is not our concern. The concern is mitigation of the raccoon infestation.</p>	<p>CHA responded to you regarding these concerns in a letter in August 2021. The CHA property has been barricaded since last summer, and property management continues to monitor the site. The presence of raccoons is not specific to the CHA property. If raccoons are present in the neighborhood, please contact the City of Chicago’s Animal Care and Control.</p>
---	--------------	--	--

3	Janine Truhn	<p>Residents of Caroline Hedger and tenants Citywide are, requesting CHA to meet with us to determine how to safely re-open our community areas that have been arbitrarily shuttered by CHA for 2+ years. As directed at Robert Scott's last building president's meeting, I along with other Presidents and tenants, have sought out our alderpeople, state senators and health officials to seek support for our cause. Notably, Alderwoman Hadden, who along with JASC, Jane Adams Senior Caucus, jointly wrote the Senior Safety Ordinance which they feel CHA has misconstrued the SSO's intent. We have been speaking to health officials and gathering data in order to have our own knowledge base in regards to COVID and its variants. We need to jointly determine how to navigate to a "new normal" and it's stages. CHA CEO Ms. Scott has stated in answer to a prior request that we would meet after the holidays. No date has a yet been set. We eagerly await this meeting. The common areas are amenities that we are supposed to be enjoying and we pay for with our rents. Mental health is as important as physical help. Physical would be improved by allowing access to our exercise areas. As for mental health, safely opening our community rooms to seniors will indeed help lift the doldrums another long winter can evoke. Currently, I can go to a restaurant and have dinner with friends while I can't go into my community room and have a cup of coffee by myself. We have been collecting tenants signature across the CHA footprint supporting the need to have the common areas safely reopened. If any</p>	<p>Thank you for your comment. Since this inquiry was submitted, you joined a meeting with CHA CEO Tracey Scott on February 16, where these issues were discussed in detail. The CHA received guidance recently from the City of Chicago's Department of Public Health, and we are pleased to announce that as of March 1, 2022, community rooms (including computer and exercise rooms) at CHA buildings have reopened. In keeping with the City's current status, masks and capacity limits will be encouraged in these spaces but not required. During the last week in February, CHA began notifying resident leadership and stakeholder groups such as the resident representatives, building ambassadors, Resident Service Coordinators, and property managers, about community spaces reopening. Residents will now see community spaces open for use and signage posted that includes suggested room capacity, social distancing guidelines, and other helpful reminders for maintaining COVID-19 safety.</p>
---	--------------	--	---

		tenants wish to have more information my contact info is provided above.	
4	Ernie Norrman	<p>My name is Ernie Norrman, and I am a resident of Edith Spurlock Sampson Apartments, 2720 North Sheffield Avenue, Chicago, IL. It was my intention to speak briefly at the January 18, 2022, Board of Commissioners Meeting, but with too many irons in the fire, I missed the deadline.</p> <p>I am in the process of forming a group of residents here at ESS to monitor the current RAD conversion construction and rehab project now underway at our buildings. I have had innumerable conversations with many people about several facets of this project. These included neighbors, CAC and LAC officers, building staff and management, CHA managers and staff in various departments, contractors, outside experts, elected officials, and brief conversations with two Board members. I started these discussions in the Fall of 2019, and have been continuing them since, though less during the middle of the pandemic. Some of my questions have been answered and some have not. I will not go into any details now. In general, I favor this project. Our living environment will, in my opinion, be better after completion. But many of my neighbors disagree. I would like help in easing their concerns, and some of my remaining concerns.</p>	Thank you for your comment. We are pleased to hear that you have been staying informed with respect to your building's RAD conversion and please reach out to property management and CHA staff with any additional questions you may have.