



**Board of Commissioners Public Session  
September 21, 2021 – Virtual Board Meeting**

	Name	Question/Comment	Response
1	Carla Jackson	<p>I have a serious concern. One issue is that the Board meeting that happened in July, I didn't get a chance to speak because of a technical problem. So a staff person called me and asked me what my comment was, I explained to her what it was, with you giving out the vouchers to the homeless people, and you are asking them to provide a lot of documentation and they need to go to different places and how do you do that if you're homeless?</p> <p>Also I have an issue and someone is supposed to call me back on it and they never called, so I tried to call back yesterday. They want me to call and they do not call me back. Then for the Board meeting I was supposed to get a call back to tell me if the Board meeting was going to be in-person or online, and they never did.</p>	<p>Thank you for your comment. Concerning the Board of Commissioners meeting schedule and other helpful information related to CHA's Board of Commissioners, such as how to submit a public comment, please visit this <a href="#">link</a>.</p> <p>CHA recently received approximately 1,100 Emergency Housing Vouchers (EHVs) as part of the American Rescue Plan Act of 2021. The new law requires CHA to work with the Chicago Continuum of Care (CoC) network to receive referrals, screen eligibility, and administer the EHVs. The CoCs are offering the EHVs to participants in Chicago's homeless programs and other eligibility categories like domestic violence survivors.</p> <p>For anyone in need of shelter immediately, please call the City of Chicago's 311 service system to be connected to an emergency shelter. If you need homeless prevention resources, please contact the City of Chicago's 311 service system and use the term "short-term help" to be transferred to the Homeless Prevention Call Center.</p>

2	Jackie Paige	<p>I would like to reiterate that I think the Homeownership changes are great changes and I support and agree with those changes and thank you for thinking about the participants in such a manner. I would like to piggyback on something Commissioner Washington spoke about and that is inclusiveness. Inclusiveness in mixed-income properties, and that mirrors what is going on for the voucher holder. I don't think they have inclusiveness. Today I am speaking on behalf of a project-based participant and her name is Denise Mason. Ms. Mason's unit is under abatement due to failed inspections. Ms. Mason has been in the unit for five months, and it has already failed an inspection, how can that be? It should have been inspected before she moved in. Then Ms. Mason was given an intent to terminate due to failure to comply with management. Management told her that she must remove all her furniture from the unit in order for them to make repairs. Management is under abatement because it failed inspection. Ms. Mason said she not only needs to remove furniture from her unit, but she is responsible for the cost of it. What she is going through is not reasonable and you need to look at how you do contract management.</p>	<p>Thank you for your comment. While we are unable to get into any specifics concerning a Participant, CHA has further reviewed and addressed the issues raised.</p>
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