

Order Confirmation



Effective Date: _____

Meltwater Services

<input checked="" type="checkbox"/> Meltwater Regular Americas (Feb 03, 2018 - Feb 02, 2020)
<ul style="list-style-type: none">▪ Users: Access by up to 5 Authorized Users (defined herein) to the Meltwater platform. "Authorized Users" means those specific employees or consultants located in United States that Customer has authorized to use the Meltwater platform solely for Customer's own internal business purposes.▪ Searches: 15 Searches. A "Search" is a string of keywords used to search online news or social media sources and find relevant results in the form of articles or posts. Results are displayed in the Meltwater platform and contain a hyperlink to the original source article or post.▪ Dashboards: 10 dashboard(s) on the Meltwater platform. Dashboards are customizable and display analytics and search results from any Searches. Each Dashboard can contain up to 9 Widgets.▪ Widgets: Access to both Brand Monitoring and Brand Analysis widget groups, including Potential Reach, Sentiment Score, Share of Voice, Advertising Value Equivalency, Top Languages, RSS Feed, Content Streams, Media Exposure, World Heat Map, Trending Themes, Top Publishers and Top Locations widgets.▪ Sources: News and social media monitoring. News search results from sources tracked by Meltwater globally. Full historic news search results available.▪ Extras: Tagging, translation and distribution of search results.▪ Sentiment: Natural Language Processing (NLP) analysis of article sentiment in selected languages.▪ Support: Technical and Consultative support during normal local business hours, for the duration of the subscription.▪ Email: Daily e-mail reports and ad-hoc dashboard reports showing search results for Authorized Users.▪ Mobile: Access to Meltwater app (available in iOS and Android) to view saved Searches and results.

<input checked="" type="checkbox"/> Broadcast National (Feb 03, 2018 - Feb 02, 2020)
<ul style="list-style-type: none">▪ Searchable Broadcast content database for one country within the Meltwater Platform.▪ Transcript and recording displayed in online portal.▪ Clips can be edited and shared with colleagues.▪ Streaming with monitoring coverage in<ul style="list-style-type: none">• United States

<input checked="" type="checkbox"/> Global Print Media (1-5 users) (Feb 03, 2018 - Feb 02, 2020)
<ul style="list-style-type: none">▪ Print Media coverage from over 7,800 news sources globally.▪ RSS Integration of print media feed delivered to Meltwater Platform.▪ Access for 1 - 5 users who must be Authorized Users of Meltwater Services.▪ Up to 50 readers are included.

<input checked="" type="checkbox"/> Premium Social Package (Feb 03, 2018 - Feb 02, 2020)
<ul style="list-style-type: none">▪ Social media content package for use with searches and dashboard analytics in Meltwater platform.▪ Search results from Twitter, Facebook, Instagram, Forum sites, Product Review sites and website comment sections.▪ Search results can be visualized alongside other content types in integrated dashboards.▪ Available widgets for visualization include Heat Maps, Media Exposure, Share of Voice, Top Posters, Sentiment Score, Sentiment, Languages, Locations, Sources, Topic Momentum and Trending Themes.▪ Sentiment rating for all results using Natural Language Processing. (selected languages only)▪ Search results can be exported in PDF, Image or Excel formats.

<input checked="" type="checkbox"/> Influencer Contact Manager (Feb 03, 2018 - Feb 02, 2020)
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- Online contact manager system to search, identify and organize media contacts and sources.
- Access for all Authorized Users with current access to Meltwater platform. If purchased as a standalone product without prior access to Meltwater platform, access provided for up to 5 Authorized Users.
- Ability to upload contacts. Customer is responsible for obtaining any required consent from such contacts where necessary.
- Ability to Email and Archive press releases and media advisories.
- Proprietary influencer search with relevance rankings.
- Advanced search of influencer database by journalist or publication name, location, beat, role and channel.
- Country of influencer database access:
 - United States

Worldwide Media Database
(Feb 03, 2018 - Feb 02, 2020)

- Requires access to Influencer Contact Manager.
- Advanced search of influencer database by journalist or publication name, location, beat, role and channel.
- Access to Meltwater's proprietary global influencer databases for Austria, Australia, Belgium, Brazil, Canada, China, Denmark, Finland, France, Germany, Hong Kong, India, Ireland, Kenya, Liechtenstein, Malaysia, Mexico, Netherlands, New Zealand, Norway, the Philippines, Qatar, Saudi Arabia, Singapore, South Africa, Sweden, Switzerland, Unites Arab Emirates, United Kingdom, United States.

Total Price

29000.00 USD
(amount excludes Sales Tax)

Special Terms:

- Notwithstanding anything to the contrary in this Agreement, Customer shall pay all invoices within 30 days of the date of invoice.
- Notwithstanding anything to the contrary in this Agreement, Customer will pay all invoices in accordance with the following schedule: Invoice 1 in the amount of 29000.00 USD due on or before Jan 30, 2018 ;

By signing below, Customer agrees to be bound by this Order Confirmation, the General Terms & Conditions, and Special Terms, if any, which together constitute the entire Agreement between the parties. The signing individual represents that he/she has the authority to enter into the Agreement on behalf of Customer.

Customer

Name and Contact Information:

Chicago Housing Authority
60 E. Van Buren Street
Chicago, Illinois 60605
United States
Contact: Molly Sullivan

Date

Name

Email

Title

Signature

Dionna Brookens
Dbrookens@chca.org
Chief Procurement Officer
Dionna Brookens

Meltwater

Name and Contact Information:

Meltwater News US Inc.
225 Bush St. Suite 1000
San Francisco, CA 94104
United States of America
FTIN number: 20-8289528 (b2b-version)

Date

Name

6th Feb 2018

Marina Kateneisen

BEN SABIN - MANAGING DIRECTOR
[Signature]