COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order#	28790853
Service Location:	erre er er errege Vjalis lingslad, Simmelia jakallysisk	Billing Location:	garas ig a Milla Marcado Jacobosto in
Address 1	60 E VAN BUREN ST	Address 1	60 E VAN BUREN ST
Address 2	FL 1	Address 2	STE 10TH H
City	CHICAGO	City	CHICAGO
State	<u>L</u>	State	(L
Zip	60605	Zip	60605
Primary Contact Name	Bryan Land	Billing Contact Name	Bryan Land
Primary Contact Phone	(312) 913-7272	Billing Contact Phone	(312) 913-7272
Primary Contact Email	bland@thecha.org	Billing Contact Email	bland@thecha.org
Service Term	36	Tax Exempt	No

Service(s)	Qty	Monthly S Charge ¹		Non-Re Charge		ıg
Business Video		7				
TV Basic	1	\$	29.95			
Equipment - TV Box + Remote (STB)	1	\$	9.95			
Additional Fees				The latest and the la	100	10 20 1
Standard Installation Fee / Change of	Service Fee 1		9 9 9	 	\$	119,95
Total Charge for S	Service Order	\$	39.90	(1) KI (1)	\$	119.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

	General Special Instructions	

AGREEMENT

1. This Corneast Business Service Order Agreement sets forth the terms and conditions under which Comeast Cable Communications Management, LLC and its operating affiliates ("Comeast") will provide the Services to Customer. This Comeast Business Service Order Agreement consists of this document ("SOA"), the standard Comeast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Armendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Arnendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customar's execution of the SOA. The Agreement shall terminate as set forth in the Torms and Conditions (http://business.comeast.com/terms-conditions/index.aspx). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at http://business.comeast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet Comeast may update from time to time.

- 2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the
- Customer must provide thirty (30) days' prior notice to Corneast in order to terminate a Service Order or the Agreement. Any termination of a Service Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.

Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

Company Name:

COMCAST BUSINESS SERVICE ORDER

Order # 28790853

4. Modifications: All modifications to the Agreement, if any, must be cap Senior Vice President and the Customer. All other attempts to modify the signing below, agrees and accepts the Terms and Conditions of this Ag	e Agreement shall be void and	t, executed by an authorized Comcast d non-binding on Comcast. Customer by
CUSTOMER SIGNATURE	FOR CO	MCAST USE ONLY
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at	Sales Representative	Maria Azada
http://business.comcast.com/lerms-conditions/index.aspx	Sales Representative Code	10176100
Signature Shruh Whom ///	Sales Manager Name	Kevin Burnson
Name Sheila Johnson	Sales Manager Approval	
Title Deputy Chief Procurement	Division	Central
Dale	SmartOffice License Number	

Chicago Housing Authority

Company Name:	Chicago Housing Authority	0	rder #	90853
	BUSINESS VI	DEO CONFIGURATION	DETAILS	
Outlet Details	Location	Outlet Type	Service Location	on Occupancy*
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)	* Occupancy read Additional (
			OUTLETS 9 & UP	QUANTITY
		****	TV Box + Remote	0

COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order#	28790853
Service Location: Asset		Billing Location:	
Address 1	60 E VAN BUREN ST	Address 1	60 E VAN BUREN ST
Address 2	FL / 7	Address 2	STE 10TH 1 HI
City	CHICAGO	City	CHICAGO
State	L	State	<u>IL</u>
Zip	60605	Zip	60605
Primary Contact Name	Bryan Land	Billing Contact Name	Bryan Land
Primary Contact Phone	(312) 913-7272	Billing Contact Phone	(312) 913-7272
Primary Contact Email	bland@thecha.org	Billing Contact Email	bland@thecha.org
Service Term	36	10X Extript	V

Service(s)	Qty	Monthly Charge ¹		Non-Recurring Charge ²
Business Video				•
TV Basic	1	\$	29.95	
Equipment - TV Box + Remote (STB)	2	\$	19.90	
Additional Fees			Kinga Y	
Standard Installation Fee / Change of Service Fee	1			\$ 119.95
Total Charge for Service Order		\$	49.85	\$ 119.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any

 General Special Instructions	
 General Special instructions	

AGREEMENT

custom installation fees.

^{1.} This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Coincast Business Service Order Agreement consists of this document ("SOA"), the standard Corncast Business Terms and Conditions ("Terms and Conditions"), and any precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions. (http://business.comcast.com/terms-conditions/index.aspx). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.

^{2.} Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may carried Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded, in order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comeast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the

^{3.} Customer must provide thirty (30) days' prior notice to Compast in order to terminate a Service Order or the Agreement. Any termination of a Sorvice Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions,

Company Name:	Chicago Housing Authority	Order#_	28790853
Senior Vice President ar	difications to the Agreement, if any, must be cap of the Customer. All other altempts to modify the ad accepts the Terms and Conditions of this Ag	e Agreement shall be yold and	t, executed by an authorized Comeast dinon-binding on Comeast. Customer by
	TOMER SIGNATURE	FOR CO	MCAST USE ONLY
	or agrees and accepts the Terms and Countinos a name and Conditions can be found at	Sales Representative	Maria Azada
	m/lerms-conditions/index.aspx	Sales Representative Code	10176100
Signature And	1-14	Sales Manager Name	Kevin Burnson
Name Sheila Johns	on	Sales Manager Approval	
Tille Deputy Chie	f Procurement	Division	Central
Date		SmartOffice License Number	

Company Name:	Chicago Housing Authority		Order#	2879	0853
	BUSINESS VII	DEO CONFIGURATIO	N DETAILS		
Outlet Details	Location	Outlet Type		Service Location	п Оссиралсу*
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)		Occupancy reque	not for trubble ware
Outlet 2 - Additional	Outlet - 2	TV Box + Remote (STB)		Additional C	
			-		
			OUTLE	TS 9 & UP	QUANTITY
			TVB	ox + Remote	0

COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order#	28795180
Service Location:	ja os es saggileljanjligg	Billing Location:	તું ઉપનુષ્ટિકાન અને સાથે કરાયો કરો છે. જે કરો કરો છે. જે કરો કરો કરો છે. જે કરો કરો કરો કરો કરો કરો કરો કરો કર જો ઉપનુષ્ટ કરો
Address 1	60 E VAN BUREN ST	Address 1	60 E VAN BUREN ST
Address 2	FL 8	Address 2	STE 10TH 14h
City	CHICAGO	City	CHICAGO
State	<u>IL</u>	State	<u>IL</u>
Zip	60605	Zip	60605
Primary Contact Name	Bryan Land	Billing Contact Name	Bryan Land
Primary Contact Phone	(312) 913-7272	Billing Contact Phone	(312) 913-7272
Primary Contact Email	bland@thecha.org	Billing Contact Email	bland@thecha.org
Service Term	36	Tax Exempt	IAG

Service(s)	March 10	Qty	Monthly Charge ¹	Service	Non-Recurring Charge ²
Business Video					
TV Basic		1	\$	29,95	
: Equipment - TV Box + Remo	ote (STB)	2	\$	19,90	
Additional Fees					
Standard Installation Fee / C	hange of Service F	ee 1			\$119.95
Total Cha	arge for Service O	rder	\$	49.85	\$ 119.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

 General Special Instructions	

AGREEMENT

² Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

^{1.} This Concast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer, This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement, In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (http://business.comcast.com/terms-conditions/index.aspx), All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.

^{2.} Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$509.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

^{3.} Customer must provide thirty (30) days' prior notice to Comcast in order to terminate a Service Order or the Agreement. Any termination of a Service Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.

Company Name:	Chicago Housing Authority	Order#_	28790853
Senior vice President at	difications to the Agreement, if any, must be cand the Customer, All other attempts to modify the decepts the Terms and Conditions of this Agracepts the Terms and Conditions of this Agracepts.	e Agreement shall be void and	t, executed by an authorized Comcast d non-binding on Comcast, Customer by
	TOMER SIGNATURE	FOR CO	MCAST USE ONLY
this Agreement, General Te	ar agrees and accepts the Terms and Conditions of erms and Conditions can be found at	Sales Representative	Maria Azada
http://business.comcast.co	n/lerms-conditions/index.espx	Sales Representative Code	10176100
Signature Shoulk	8/4/14/	Salos Managar Name	Kevin Burnson
Name Sheila John:	son /	Sales Manager Approval	
Title Deputy Chic	ef Procurement	Division	Central
Dale		SmartOffice License Number	

tompany Name:	Chicago Housing Authority		Order #287	795180
	BUSINESS VIE	EO CONFIGURATION	DETAILS	51 (816 T)
Outlet Details	Location	Outlet Type	Service Loca	Son Occupancy
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)	"Doorpancy / N	pared for public views
Outlot 2 - Additional	Outlet - 2	TV Box + Remote (STB)		Comments
			OUTLETS 9 & UP	QUANTITY
		<u> </u>	TV Box + Remote	0

COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order#	28795190
Service Location:		Billing Location:	granstant to Mill F
Address 1	60 E VAN BUREN ST	Address 1	60 E VAN BUREN ST
Address 2	FL 9	Address 2	STE TOTH 1144
City	CHICAGO	City	CHICAGO
State	1	State	<u>IL</u>
Zip	60605	Zip	60605
Primary Contact Name	Bryan Land	Billing Contact Name	Bryan Land
Primary Contact Phone	(312) 913-7272	Billing Contact Phone	(312) 913-7272
Primary Contact Email	bland@thecha.org	Billing Contact Email	bland@thecha.org
Service Term	36 %	Tax Exempt	INU

Service(s)	ùty	Monthly S Charge ¹	Service	Non-Recurring Charge ²	Y A.
Business Video					
TV Basic	1	\$	29.95		
Equipment - TV Box + Remote (STB)	3	\$	29,85		
Additional Fees					100
Standard Installation Fee / Change of Service Fee	1			\$	119,95
Total Charge for Service Order		\$	59.80	\$	119.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

	ial Instructions		
 ***************************************	 	,	

AGREEMENT

Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

^{1.} This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Gable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (http://business.comcast.com/terms-conditions/index.aspx.). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.

^{2.} Each Corneast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comeast with issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded, in order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comeast-provided equipment in good working order. In no event shall the refund exceed \$500,00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

^{3.} Customer must provide thirty (30) days' prior notice to Compast in order to terminate a Service Order or the Agreement, Any termination of a Service Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.

company Name.	Chicago Housing Authority	Order #	28795190
Senior Vice President and	fications to the Agreement, if any, must be cap the Customer. All other attempts to modify the accepts the Terms and Conditions of this Ag	e Agreement shall be void and	, executed by an authorized Corncast I non-binding on Comcast, Customer by
	OMER SIGNATURE	FOR CO	MCAST USE ONLY
By signing below, Customer this Agreement, General Ter	agrees and accepts the Terms and Conditions of ms and Conditions can be found at	Sales Representative	Maria Azada
http://business.comcast.com/terms-conditions/index.aspx		Sales Representative Code	10176100
Signature Sheile John / CA		Sales Manager Name	Kevin Burnson
Name Sheila Juliusu	1	Sales Manager Approval	
Tille Deputy Chief	Procurement	Division	Central
Dale		SmartOffice License Number	

COMCAST BUSINESS

Company Name:	Chicago Housing Authority	0	rder #2879	5180
	BUSINESS V	DEO CONFIGURATION	DETAILS	
Outlet Details	Location	Outlet Type	Service Location	Occupancy*
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)	Occupancy require	410000000000000000000000000000000000000
Outlet 2 - Additional	Outlet - 2	TV Box + Remote (STB)	Additional C	
Outlet 3 - Additional	Outlet - 3	TV Box + Remote (STB)	paraphasapata sanganapa parabata 3 da 19 d	
			OUTLETS 9 & UP	QUANTITY
			TV Box + Remote	n

COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order #	28794964
Service Location:	Elektrick in the second	Billing Location:	gerske manglish i kangisty i k
Address 1	60 E VAN BUREN ST	Address 1	60 E VAN BUREN ST
Address 2	FL 10	Address 2	STE 10TH UH
City	CHICAGO	City	CHICAGO
State	IL	State	L
Zip	60605	Zip	60605
Primary Contact Name	Bryan Land	Billing Contact Name	Bryan Land
Primary Contact Phone	(312) 913-7272	Billing Contact Phone	(312) 913-7272
Primary Contact Email	bland@thecha.org	Billing Contact Email	bland@thecha.org
Service Term	36	Tax Exempt	No

Service(s)	Qty	Monthly Charge ¹	Service	Non-Recurring Charge ²
Business Video				
TV Basic	1	\$	29.95	
Equipment - TV Box + Remote (STB)	3	\$	29.85	
Additional Fees	77.00			
Standard Installation Fee / Change of Service Fee	1			\$ 119.95
Total Charge for Service Order		\$	59.80	\$ 119.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

	General Specia	al Instructions	 	~
and the recovery of the same				

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (http://business.comcast.com/terms-conditions/index.aspx.). All capitalized forms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.

- 2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded, in order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.
- 3. Customer must provide thirty (30) days' prior notice to Comcast in order to terminate a Service Order or the Agreement. Any termination of a Service Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.

Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

Chicago Housing Authority

Company Name:

Company Name:	Chicago Housing Authority		28795190
Scrillor vice i resident al	difications to the Agreement, if any, must be can not the Customer. All other attempts to modify the not accepts the Terms and Conditions of this Agr	e Agreement shall be void and	, executed by an authorized Comcast d non-binding on Comcast. Customer by
CUS	TOMER SIGNATURE	FOR CO	MCAST USE ONLY
By signing below, Custome this Agreement, General T	or agrees and accepts the Terms and Conditions of erms and Conditions can be found at	Sales Representative	Maria Azada
http://business.comcast.co	m/terms-conditions/index.asnx	Dales Representative Code	10176100
Signature Sheila	Johnna 105	Sales Manager Name	Kevin Burnson
Name Sheila Johns	on	Sales Manager Approval	A STATE OF THE STA
Title Deputy Chie	f Procurement	Division	Central
Date		SmartOffice License Number	

28794964

QUANTITY

0

COMCAST BUSINESS

COMCAST BUSINESS SERVICE ORDER

Order#___

OUTLETS 9 & UP

TV Box + Remote

Company Name:	Chicago Housing Authority		Order #	28794964
	BUSINESS VII	DEO CONFIGURATIO	N DETAIL	S
Outlet Details	Location	Outlet Type		Service Location Occupancy
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)	" Occupancy required for public wew
Outlet 2 - Additional	Outlet - 2	TV Box + Remote (STB)	Additional Comments
Outlet 3 - Additional	Outlet - 3	TV Box + Remote (STB)	

COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order #	28795462
Service Location:	dens delayen, semselmadest fra estate	Billing Location:	
Address 1	60 E VAN BUREN ST	Address 1	60 E VAN BUREN ST
Address 2	FL 11	Address 2	STE 10TH UT4
City	CHICAGO	City	CHICAGO
State	IL	State	<u>IL</u>
Zip	60605	Zip	60605
Primary Contact Name	Bryan Land	Billing Contact Name	Bryan Land
Primary Contact Phone	(312) 913-7272	Billing Contact Phone	(312) 913-7272
Primary Contact Email	bland@thecha.org	Billing Contact Email Tax Exempt	bland@thecha.org
Service Term	36	MA EASIUPT	

Service(s)	Qty	Monthly Charge ¹	Service	Non-Recurring Charge ²
Business Video				
TV Basic	1	\$	29.95	
Equipment - TV Box + Remote (STB)	2	\$	19.90	
Additional Fees				
Standard Installation Fee / Change of Service Fee	1			\$ 119.95
Total Charge for Service Ord	er	\$	49.85	\$ 119.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

	General Special Insti		
100 mm		 	

AGREEMENT

Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

^{1.} This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (http://business.comcast.com/terms-conditions/index.aspx). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.

^{2.} Each Comcast Business Service ("Service") carries a 30 day money back guarantee, If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500,00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

^{3.} Customer must provide thirty (30) days' prior notice to Comcast in order to terminate a Service Order or the Agraement. Any termination of a Service Order or the Agraement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.

COMCAST BUSINESS SERVICE ORDER BUSINESS

Chicago Housing Authority

Company Name:

Order #____

 Modifications: All modifications to the Agreement, if any, must be cap Senior Vice President and the Customer, All other attempts to modify the signing below, agrees and accepts the Terms and Conditions of this Agreement. 	e Agreement shall be void and	, executed by an authorized Comcast d non-binding on Comcast. Customer by
CUSTOMER SIGNATURE	FOR CO	MCAST USE ONLY
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at	Sales Representative	Maria Azada
http://business.comcast.com/terms-conditions/index,aspx	Sales Representative Code	10176100
Signature Shelly Voltage / A		Kevin Burnson
Name Sheila Iohnson	Cales Manager Approval	
Tille Deputy Chief Procurement	Division	Central
Dale	SmartOffice License Number	The Company of the Co

Company Name:	Chicago Housing Authority	Or	der#28794	1964
Stardov 49 NE	BUSINESS VI	DEO CONFIGURATION D	DETAILS	
Outlet Details	Location	Outlet Type	Service Location	Occupancy*
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)	Octobancy regions	1 les existe years
Outlet 2 - Additional	Outlet - 2	TV Box + Remote (STB)	Additional Co	
			OUTLETS 9 & UP	QUANTITY
			T/ Poy + Pomoto	N N

COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order#	28795313
Service Location:	e productiva de la prod	Billing Location:	
Address 1	60 E VAN BUREN ST	Address 1	60 E VAN BUREN ST
Address 2	FL 12	Address 2	STE 10TH 114h
City	CHICAGO	City	CHICAGO
State	<u>IL</u>	State	1
Zip	60605	Zip	60605
Primary Contact Name	Bryan Land	Billing Contact Name	Bryan Land
Primary Contact Phone	(312) 913-7272	Billing Contact Phone	(312) 913-7272
Primary Contact Email	bland@thecha.org	Billing Contact Email	bland@thecha.org
Service Term	36	Tax Exempt	PNO .

Service(s)	Qty	Monthly Charge ¹		lon-Recurring harge ²
Business Video				
TV Basic	1	\$	29.95	
Equipment - TV Box + Remote (STB)	4	\$	39.80	
Additional Fees				
Standard Installation Fee / Change of Service I	Fec 1	***************************************		\$ 119.95
Total Charge for Service C)rder	\$	69.75	\$ 119.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

General Special Instructions	

AGREEMENT

² Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

^{1.} This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Business Service Order Agreement, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA, The Agreement shall terminate as sel forth in the Terms and Conditions (http://business.comcast.com/terms-conditions/index.aspx). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy tocated at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.

^{2.} Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded, in order to be eligible for the retund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.06. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

^{3.} Customer must provide thirty (30) days' prior notice to Comeast in order to terminate a Service Order or the Agreement. Any termination of a Service Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.

Company Name:

COMCAST BUSINESS SERVICE ORDER

Order#___

28795313

 Modifications: All modifications to the Agreement, if any, must be cal Senior Vice President and the Customer, All other attempts to modify th signing below, agrees and accepts the Terms and Conditions of this Ag 	ic Agreement shall be void and	, executed by an authorized Corncast on non-binding on Comcast. Customer by
CUSTOMER SIGNATURE	FOR CO	MCAST USE ONLY
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement, General Terms and Conditions can be found at	Sales Representative	Maria Azada
http://business.comcast.com/terms-conditions/index.aspx	Sales Representative Code	10176100
Signature Jeils John / (X	Sales Manager Name	Kevin Burnson
Name Sheila Johnson	Sales Manager Approval	
Tille Deputy Chief Procurement	Division	Central
Date	SmartOffice License Number	

Chicago Housing Authority

COMCAST BUSINESS SERVICE ORDER

Company Name:	Chicago Housing Authority	Order#	28795313	

BUSINESS VIDEO CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type
Outlet 1 - Primary	Outlet - 1	TV Box + Remote (STB)
Outlet 2 - Additional	Outlet - 2	TV Box + Remote (STB)
Outlet 3 - Additional	Outlet - 3	TV Box + Remote (STB)
Outlet 4 - Additional	Outlet - 4	TV Box + Remote (STB)
	·	<u> </u>

. Occupancy required	a for pushes view
Additional Comments	
OUTLETS 9 & UP	QUANTITY