ADDENDUM

ANNUAL SUPPORT COMMITMENT

As it relates to the Component Systems specified herein, this Addendum is subject to the terms of the Software License Agreement between Infor (US), LLC ("Infor") and Chicago Housing Authority ("Licensee") with an effective date of December 29, 2004 (the "License Agreement"). As it relates to Support for the Component Systems, this Addendum is subject to the applicable terms of the License Agreement (to the extent it concerns Support) or, if Support is subject to a separate Support Agreement related to the License Agreement, the terms of such Support Agreement (the "Support Agreement"). The License Agreement and related Support Agreement (if any) are referred to herein as the "Agreement". All terms of the Agreement are incorporated herein by reference. Capitalized terms not defined in this Addendum are defined in the Agreement. In the event of a conflict, the terms of this Addendum control over the terms of the Agreement.

In the event the capitalized terms in this Addendum differ from the terminology used in the Agreement, references herein to: "Component Systems" means the software products that are being licensed (and may be referred to in the Agreement as Products, Software Products, Software, Programs or Licensed Programs): "Support" means Infor's current standard maintenance and Support services (and may be referred to in an Agreement as Maintenance and Support, Annual Support, Support Services, On-Going Support or One Point Support): "Order Form" means a mutually agreed upon ordering document (and may be referred to in an Agreement as Schedule, Supplement or Supplemental Schedule): "Annual Escalation Percentage Cap" means the maximum percentage increase in an annual Support Fee on an annual basis. In addition, based on the applicable Agreement, listed Component Systems herein owned by a third party may also be referred to in the Agreement as "Additional Software" or "Third Party Software".

Effective date of the Addendum: the date of counter-signature by Infor.

I. Component Systems: Previously licensed Component Systems for which Licensee is purchasing Support. No delivery necessary.

	SKU	Component System	User License Restriction Quantity	Type	Support Level**
1	BPP-XMLT	S3 Other	1	Named Users	XTP
2	BPP-PFHR	Lawson Process Automation	999	Device	XTP
3	BPP-PFFN	Lawson Process Automation	999	Device	XTP
4	BPP-PFPR	Lawson Process Automation	999	Device	XTP
5	BPP-LSF	S3 Other	4	CPU Cores	XTP
6	S3F-AR	S3 Financial	10	Concurrent Users	XTP
7	S3F-AP	S3 Financial	10	Concurrent Users	XTP
8	S3F-GL	S3 Financial	10	Concurrent Users	XTP
9	HRM-TM	Human Resource Mgmt	50	Named Users	XTP
10	HRM-LP	Human Resource Mgmt	10	Concurrent Users	XTP
11	S3F-FPS	S3 Financial	10	Concurrent Users	XTP
12	S3F-ML	S3 Financial	10	Concurrent Users	XTP
13	S3F-GM	S3 Financial	10	Concurrent Users	XTP
14	HRM-PR	Human Resource Mgmt	10	Concurrent Users	XTP
15	S3F-AM	S3 Financial	10	Concurrent Users	XTP
16	BPP-LIDE	S3 Other	999	Named Users	XTP
17	S3F-MRB	S3 Financial	10	Concurrent Users	XTP
18	HRM-BN	Human Resource Mgmt	10	Concurrent Users	XTP
19	S3S-PPS	S3 Supply Chain	10	Concurrent Users	XTP
20	S3S-PO	S3 Supply Chain	10	Concurrent Users	XTP
21	S3S-IC	S3 Supply Chain	10	Concurrent Users	XTP
22	S3F-AC	S3 Financial	10	Concurrent Users	XTP
23	S3S-BL	S3 Supply Chain	10	Concurrent Users	XTP
24	HRM-HPS	Human Resource Mgmt	10	Named Users	XTP
25	S3S-RQ	S3 Supply Chain	10	Concurrent Users	XTP

26	S3F-INV	S3 Financial	10	Concurrent Users	XTP
27	BPP-LTRM	S3 Other	999	Device	XTP
28	HRM-PA	Human Resource Mgmt	10	Concurrent Users	XTP
29	BPP-MSC-TG	S3 Other	1	Concurrent Users	XTP
30	BPP-MSX-TG	S3 Other	20	Concurrent Users	XTP
31	BPP-MVC	S3 Other	1	Named Users	XTP
32	BPP-MVX	S3 Other	20	Concurrent Users	XTP
33	S3F-REPNBP	S3 Financial	20	Named Users	XTP
34	BPP-PFPR	Lawson Process Automation	999	Device	XTP
35	LSU-OLL	Learning Suite	1	Each	XTP
36	S3F-AC	S3 Financial	50	Concurrent Users	XTP
37	S3S-FAX	S3 Supply Chain	999	Concurrent Users	XTP
38	UPP-IA	Lawson Business Intelligence	999	Concurrent Users	XTP
39	S3F-AP	S3 Financial	50	Concurrent Users	XTP
40	S3F-GL	S3 Financial	50	Concurrent Users	XTP
41	S3F-AM	S3 Financial	50	Concurrent Users	XTP
42	UPP-CRASBP	Lawson Business Intelligence	2	CPU	XTP
43	S3S-BL	S3 Supply Chain	50	Concurrent Users	XTP
44	S3S-IC	S3 Supply Chain	50	Concurrent Users	XTP
45	UPP-CRRBP	Lawson Business Intelligence	1	Named Users	XTP
46	S3F-AR	S3 Financial	50	Concurrent Users	XTP
47	HRM-PR	Human Resource Mgmt	50	Concurrent Users	XTP
48	HRM-TM	Human Resource Mgmt	50	Named Users	XTP
49	S3F-GM	S3 Financial	50	Concurrent Users	XTP
50	S3S-EPP	S3 Supply Chain	100	Named Users	XTP
51	S3S-RQC	S3 Supply Chain	500	Named Users	XTP
52	S3F-ML	S3 Financial	50	Concurrent Users	XTP
53	BPP-PFHR	Lawson Process Automation	999	Device	XTP
54	BPP-PFFN	Lawson Process Automation	999	Device	XTP
55	BPP-LIDE	S3 Other	999	Named Users	XTP
56	S3S-MOBRQC	S3 Supply Chain	1	Device	XTP
57	S3S-RQ	S3 Supply Chain	50	Concurrent Users	XTP
58	S3F-INV	S3 Financial	50	Concurrent Users	XTP
59	HRM-IJBC	Human Resource Mgmt	500	Users	XTP
60	HRM-IJBHR	Human Resource Mgmt	500	Users	XTP
61	UPP-CRASC-LEG	Lawson Business Intelligence	2	CPU Cores	XTP
62	UPP-CU	Lawson Business Intelligence	1	Named Users	XTP
63	UPP-CRRC	Lawson Business Intelligence	3	Named Users	XTP
64	UPP-AAMS	Lawson Business Intelligence	1	Concurrent Users	XTP
65	BPP-OTNBP	Lawson 3rd Party	20	Named User Plus	XTP
66	UPP-LSN	Lawson Business Intelligence	2	Named Users	XTP
67	UPP-EFS	Lawson Business Intelligence	2	Server	XTP
68	HRM-IJBR	Human Resource Mgmt	500	Users	XTP
69	S3S-HDI	S3 Supply Chain	999	Concurrent Users	XTP
70	HRM-IJBT	Human Resource Mgmt	500	Users	XTP
71	S3S-PO	S3 Supply Chain	50	Concurrent Users	XTP
72	S3F-MRB	S3 Financial	50	Concurrent Users	XTP
73	HRM-IJBP	Human Resource Mgmt	500	Users	XTP
74	BPP-LSF	S3 Other	4	CPU Cores	XTP
75	UPP-ESCC	Lawson Business Intelligence	2	Device	XTP
76	UPP-REP	Lawson Business Intelligence	2	Named Users	XTP
77	BPP-LTRM	S3 Other	999	Device	XTP
78	HRM-IJBJP	Human Resource Mgmt	500	Users	XTP
79	UPP-EFS	Lawson Business Intelligence	20	Server	XTP
80	S3O-LIMC	S3 Other	2	Named Users	XTP
81	UPP-SNER	Lawson Business Intelligence	500	Device	XTP

82	S3S-PPS	S3 Supply Chain	50	Concurrent Users	XTP
83	S3F-FPS	S3 Financial	50	Concurrent Users	XTP
84	S3S-SSRC	S3 Supply Chain	13	Named Users	XTP
85	S3S-CMGT	S3 Supply Chain	13	Named Users	XTP
86	BPP-XMLT	S3 Other	1	Named Users	XTP
87	BPP-LSMT	S3 Other	1	Named Users	XTP
88	S3S-CMGTI	S3 Supply Chain	100	Named Users	XTP
89	UPP-LBI-LEG	Lawson Business Intelligence	2	CPU Cores	XTP
90	UPP-MOA	S3 Other	50	Named Users	XTP
91	UPP-SMC	Infor Platform Technologies	1	Named Users	XTP
92	BPP-LSF	S3 Other	4	CPU Cores	XTP
93	S3S-SSRCI	S3 Supply Chain	100	Named Users	XTP
94	BPP-MSXCPU-TG	S3 Other	4	CPU Cores	XTP
95	BPP-MSC-TG	S3 Other	1	Concurrent Users	XTP
96	UPP-LVPNC	Lawson Business Intelligence	3	CPU Cores	XTP
97	BPP-LMRK-NR	S3 Other	12	Named Users	XTP
98	BPP-ISD	S3 Other	50	Named Users	XTP
99	BPP-MVC	S3 Other	1	Named Users	XTP
100	BPP-MVXCPU	S3 Other	4	CPU Cores	XTP
101	BPP-PAL	Lawson Process Automation	12	CPU Cores	XTP
102	BPP-NOTIFY	S3 Other	1	Named Users	XTP
103	UPP-MOA	S3 Other	20	Named Users	XTP
104	BPP-ISD	S3 Other	20	Named Users	XTP
105	BPP-ISD	S3 Other	1000	Users	XTP
106	BPP-LMRK-NR	S3 Other	12	CPU Cores	XTP
107	BPP-MOBILA	S3 Other	1000	Named Users	XTP
108	BPP-NOTIFY	S3 Other	1000	Named Users	XTP
109	BPP-PAL	Lawson Process Automation	12	CPU Cores	XTP
110	DMG-DAS-XI	Infor Platform Technologies	1000	Named Users	XTP
111	EPM-BI-ADMIN-XI	dEPM	1000	Named Users	XTP
112	EPM-BI-CONSUMER-	dEPM	1000	Named Users	XTP
113	EPM-BV	dEPM	1	Enterprise	XTP
114	EPM-DWD	dEPM	1	Enterprise	XTP
115	ION-MINGLE-USER-X	Infor Platform Technologies	1000	Named Users	XTP
116	ION-PROCESSGRID-X	Infor Platform Technologies	1	Enterprise	XTP
117	S3O-S3IONC	S3 Other	1000	Named Users	XTP
118	TAM-LGHRP	HR Talent	500	Users	XTP
119	TAM-LGHRP	HR Talent	500	Users	XTP
120	BPP-MVC	S3 Other	1	Named Users	XTP
121	BPP-MVXCPU	S3 Other	4	CPU Cores	XTP

Support Level: Infor Xtreme ("XT") Support unless otherwise indicated.

"XT" = Infor Essential (24X5)/ "XTP" = Infor Premium (24x7)/"XTE"= Infor Customer Success Plus program

**Support Level: Descriptions of the XT and XTP Support plans can be found at
http://www.infor.com/content/brochures/inforxtremesupportplanfeatures.pdf/. A description of the XTE / Customer Success program can be found at https://www.infor.com/support/customer-success-plus/

Infor Support Assistant: If not already installed, Licensee agrees to promptly download and install Infor Support Assistant ("ISA"), a data collecting application that gathers relevant system and software information for use by Infor Support in its continuing effort to improve Support response and resolution times and to assist Infor with the provision of proactive Support. For purposes of clarification, ISA does not collect personal data, business transaction data, production data or authentication information, including passwords.

II. Support Services

Total Support Fee**: $459,593.00

** The Total Support Fee specified above has been calculated to align the Support End Dates of all Component Systems listed.

Annual Escalation Percentage Cap: This Support Term, the Annual Escalation Percentage increase of 4% is included in the annual payment amounts set forth below. Following this Support Term, the Annual Escalation Percentage cap shall be 6% or the then-current year-over-year increase in the Consumer Price Index (CPI) whichever is the greater.

Support Term: 01/01/2023 **("Start date") to** 12/31/2023

<u>Support Commitment:</u>

The Support Term specified herein is a binding term, and neither party may exercise any rights of non-renewal or cancellation for convenience so as to terminate Support prior to the end of such Support Term. If Licensee fails to pay Infor any portion of the Total Support Fee when due, then, in addition to other remedies Infor may exercise, Licensee shall immediately be invoiced for, and shall be obligated to pay to Infor, as liquidated damages, the Total Support Fee, less any portion of the Total Support Fee previously paid (the "Damages"). If such amount is not paid within fifteen (15) days of invoice, Infor shall have no further obligation to provide Support, and the Licensee shall remain fully obligated to pay the Damages.

On the last day of the Support Term, Support will automatically renew for successive twelve-month periods (the "Renewal Period") unless either party provides written notice to the other party of non-renewal at least ninety (90) days prior to the commencement of the Renewal Period.

Other fees: 0.00

Total Amount Due (before applicable taxes): $459,593.00

Currency: USD

This Addendum is subject to the Infor General Lifecycle Policy. As described therein, additional fees may apply if Mainstream Maintenance is no longer available for a Component System during the Support Term. The policy can be found at https://www.infor.com/content/analyst/Infor-General-Lifecycle-Policy.pdf/.

Payment Schedule:

$459,593.00 (plus applicable taxes) is due no later than 12/1/2022 as indicated on the billing

Invoice Address: Chicago Housing Authority
ITS Dept. 11th Floor
60 E. Van Buren Street Chicago, IL 60605
Attn: Anna Chen

Contact name: Allante Wallace

Contact Title: Procurement Specialist

Contact Email: awallace@thecha.org

Contact Tel: 312-786-6683

Account ID: 6142-L

THE PARTIES have executed this Addendum through the signatures of their respective authorised representatives.

Infor (US), LLC
Signature

Edward Foley
_____
586FD80713E74FD
Name: Edward Foley

Title: Manager, Infor Subscription Services

Date: 30 November 2022 | 16:41:32 EST

Chicago Housing Authority
Signature

Sheila Johnson
_____
02DA8B1F526463
Name: Sheila Johnson

Title: Deputy Chief Procurement Officer

Date: 11/29/2022

Chicago Housing Authority - Office of General Counsel

Approved as to Form

Ellen Harris
_____
7C3AE663EB5A4954
Name: Ellen Harris

Title: Chief Legal Officer